



Institutional Policy: D10000 COCA Violation Complaints

Category: Other Institutional Policies
Subject: COCA Violation Complaints
Effective: August 25, 2025
Updated:

1. Authority

COCA 2.4 (pre-accreditation)

2. Purpose

The purpose of this policy is to provide a process for the receipt, adjudication, and resolution of complaints related to accreditation standards and procedures set by the American Osteopathic Association (“AOA”) Commission on Osteopathic College Accreditation (“COCA”).

3. Complaints Regarding Non-Compliance with COCA Accreditation Standards and Procedures

3.1 NCOM is committed to meeting or exceeding COCA accreditation standards and complying with COCA procedures. A copy of the standards and procedures is available upon request from the Office of the Dean/CAO, Assistant Dean of Accreditation and Educational Sciences, the NCOM website, and the NCOM Library.

3.2 Complaints may be submitted related to COCA accreditation standards and procedures and any noncompliance therewith by following NCOM’s procedure on COCA violation complaints

3.3 NCOM shall maintain records of the receipt, adjudication, and resolution of any complaints received pursuant to this Section 3. These records, including a copy of the original complaint and any resulting action, shall be kept on file in the Office of the Dean/CAO and the Assistant Dean for Accreditation and Educational Sciences for such time as required by law or accreditation standards.

3.4 NCOM may, as appropriate, utilize any complaints in its ongoing performance improvement processes.

3.5 The contact information for COCA in the AOA Office of Predoctoral Education is as follows:

Commission on Osteopathic College Accreditation

Division of Predoctoral Education

142 East Ontario Street

Chicago, Illinois 60611-2864

(312) 202-8124

predoc@osteopathic.org

Signed by:



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Dean/CAO

